



THE WINDOW FACTORY MB. LTD.

DURASEAL WINDOW & DOOR

Manufacturer of ... Quality Door, Window & Awning Products

605 Mercy Street, P.O. Box 187 Selkirk, MB R1A 2B2

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Glass Warranty

THE WINDOW FACTORY as supplier, warrants all insulated glass supplied to the original consumer by us, from failure of the air seal due to defects in material or workmanship, for a time period as specified below, according to the spacer system and window system in which the glass is installed in.

Intercept Spacer Into Window Factory PVC System 20 years

Super Spacer Into Window Factory PVC System 10 years

Intercept Spacer/Super Spacer into all other systems 10 years

The Window Factory will install defective glass at no charge for a period of One Year from the date of purchase, but will not accept responsibility for repainting or refinishing. After One Year from date of purchase, the customer will be responsible for the cost of Installation. This warranty does not include cracked or broken glass resulting from accident, abuse, misuse, or heat shock.

Please note that glass insurance is recommended to ensure full replacement costs.

PVC Window Warranty

THE WINDOW FACTORY will provide a Twenty Five Year limited warranty on PVC components against defects in materials. We will replace defective parts at no charge for a period of One Year from the date of purchase. THE WINDOW FACTORY will not accept responsibility for repainting, refinishing, or any other incidental costs involved in the replacement of components. After One Year from date of purchase, the customer will be responsible for a service fee.

Truth hardware comes with a Lifetime replacement warranty. A service fee will be applied for replacement hardware.

Labour Warranty

THE WINDOW FACTORY will provide a Five Year limited warranty on Labour of products installed by our installation crews. The warranty does Not cover defects in craftsmanship resulting from shifting, abuse, misuse, or accident.

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Steel Doors

THE WINDOW FACTORY will provide a limited warranty on steel and fibreglass door panels, to the original consumer, against defect, warpage or error in workmanship, for a period of Five Years from the date of purchase. Within that time period, the Window Factory will, in its sole discretion, replace or repair the defective material at no charge. The Window Factory will not be responsible for installation, repainting or refinishing work associated with the replacement of the items deemed defective. After One Year from date of purchase, the customer will be responsible for a service fee.

The warranty does not cover defects as a result of accident, abuse, misuse, or shifting.

Locks that are provided by The Window Factory are covered by the manufacturers standard warranty as such The Window Factory assumes no responsibility for these items.

Aluminum Storm Doors / Storm Windows

THE WINDOW FACTORY will provide a limited warranty on storm doors, to the original consumer, against defect in workmanship, for a period of Five Years from the date of purchase. Within that time period, the Window Factory will, in its sole discretion, replace or repair the defective material at no charge. The warranty does not cover paint performance. Vinyl components are covered for a period of One Year from the date of purchase. Operating hardware components are covered for a period of One Year from the date of purchase. The Window Factory will not be responsible for installation, repainting or refinishing work associated with the replacement of the items deemed defective. The warranty does not cover defects as a result of accident, abuse, misuse, or shifting.

Door Glazing Units

THE WINDOW FACTORY will provide a limited warranty against air seal failure, due to defects in material or workmanship, on glazing units installed into a steel door by the Window Factory, for a period of Ten Years from the date of purchase. Within this period the Window Factory will provide a replacement unit with the same decorative pattern, or if discontinued, of a similar design, at no charge. The Window Factory will not be responsible for installation, repainting, or refinishing.